ACCESS PA/POWER LIBRARY PARTICIPANT FEE

The Access Pennsylvania and POWER Library programs are underwritten with Pennsylvania Department of Education grant funding. These funds provide the resources (staff, networks, hardware, and software) to offer these services free-of-charge to Pennsylvania taxpayers.

PDE, through the Office of Commonwealth Libraries, contracts with HSLC for basic services that comprise the Access PA/POWER Library programs.

HSLC charges an annual administrative fee to provide *enhanced support* and *custom programming* for participating libraries.

The administrative fee is based on library collection size. Libraries with less than 10,000 pay an annual fee of \$230. Libraries with 10,000+ titles pay an annual fee of \$295.

For less than \$1 per day, participant libraries are entitled to:

- 1. 24X7 support for technical issues
- 2. Extended hours with email support for non-urgent technical issues (Mon-Fri 8 am 9 pm)
- 3. Custom coded authentication for direct validation (without library barcodes) to access eresources from library computers
- 4. Custom coded authentication of library barcodes from home to generate statistical usage data upon demand for participating libraries



Access PA/POWER Library is powered by HSLC.

For more information, contact HSLC at support@hslc.org.